

Convenient ways to do your banking

To Pay a Bill

ATM: Follow instructions posted near ATM (where available).

Online banking or mobile app: You can add a vendor online or we can add for you over the phone so you can pay bills in online banking.

*Call branch to add credit card(s) to eliminate delays.

Phone: Call your branch we can pay the same as we would in-person.

*Some utility, property tax, technology companies, and more, you can call and set-up the bill to be put on your credit card or monthly direct withdrawal from your chequing account.

To Withdraw Cash

ATM: Withdraw cash in a variety of denominations (select ATMs).

Grocery store (or other participating stores): Request cash back before your total is created and if you pay with your debit card you can get cash back.

Go cashless:

*Tip- use your debit or credit card tap function for hands/germ-free payment option at stores.

Deposit Cheques

Place in **night deposit** (if available)

ATM Deposit

Mobile App: Take a photo of the cheque to deposit.

*You can phone your branch if you are concerned about hold timing.

Set-up a member/debit card or online banking

Call your branch or 1-866-380-8008 to set-up. We will walk you through ways to bank with your new card and/or online banking.

Your chequing account details for CRA/EI or other uses, can be found under “messages” in your online banking. You can also sign-up for CRA direct deposit in online banking.

Phone or video conference advice appointments with your financial, investment or commercial and ag advisor can be booked for financial planning, borrowing, renewing term deposits and mortgages, investment advice and plans and more.

- Book by phoning your branch or your advisor directly to schedule
- Go online to our website and use our appointment booking tool

For further details, visit our social media channels and www.mainstreetcu.ca/covid-19